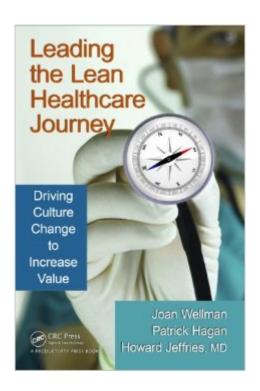
# The book was found

# Leading The Lean Healthcare Journey: Driving Culture Change To Increase Value





# Synopsis

Every healthcare organization can learn from Seattle Childrenâ ™s continuous improvement process, but this book is not an operatorâ ™s manual. Instead, it is a challenge to everyone concerned with healthcare to reexamine deeply held assumptions. While it is commonly believed that improved quality, access, and safety, and an improved bottom line are mutually exclusive, Seattle Childrenâ ™s demonstrates that it quite possible to realize all these improvements concurrently. Written by remarkable change agents from the front lines at Seattle Childrenâ ™s and other forward-thinking organizations, this book discusses ways to transform key personnel into change agents and engage all staff in a patient-focused culture dedicated to eliminating waste and improving all aspects of quality and care. Change agents from Seattle Childrenâ ™s Hospital, Jefferson Healthcare, and The Everett Clinic in Washington; Memorial Care in California; and Minnesota Childrenâ ™s Hospital and Clinics all make contributions to this book. Each one tells of challenges overcome through continuous improvement. Providing both example and inspiration, these organizations stand as proof that effective mindful change is feasible. Their stories of hard-gained progress is for healthcare professionals who have the willingness to look critically at their work and the tenacity to find better, less wasteful ways to deliver safe, high-quality care. Seattle Childrenâ ™s Hospital will change your mind about whatâ ™s possible. Joan Wellman and her colleagues provide examples of dramatic performance improvements. Using their practical examples, you can be on your way to becoming a leader who transforms your organization, empowers your team, adds value, and saves lives.â "Ken Graham, CEO, El Camino Hospital, Mountain View, California â | Pat Hagan and his colleagues tell a compelling story of change at an enormously prestigious institution â |. It is a story of humility and the courage to go outside of healthcare to learn. â | while 10 years ago, lean in healthcare was interesting, today it is essential.â "J. Michael Rona, Rona Consulting Group Joan Wellman and co-authors Pat Hagan and Howard Jeffries are true pioneers in the lean healthcare world. Their bookâ | puts lean into the right context for healthcare leaders and change agents. â |Engaging and well-written, I recommend it highly. â "Mark Graban, author of Lean Hospitals: Improving Quality, Patient Safety, and Employee Satisfaction

### **Book Information**

File Size: 14368 KB

Print Length: 292 pages

Publisher: Productivity Press; 1 edition (April 19, 2016)

Publication Date: April 19, 2016 Sold by:Â Digital Services LLC

Language: English

ASIN: B008RKMCNS

Text-to-Speech: Not enabled

X-Ray for Textbooks: Enabled

Word Wise: Not Enabled

Lending: Not Enabled

Enhanced Typesetting: Not Enabled

Best Sellers Rank: #477,626 Paid in Kindle Store (See Top 100 Paid in Kindle Store) #58 in Kindle Store > Kindle eBooks > Business & Money > Industries > Manufacturing #79 in Kindle Store > Kindle eBooks > Business & Money > Management & Leadership > Total Quality Management #81 in Kindle Store > Kindle eBooks > Business & Money > Industries > Service

## Customer Reviews

Seattle Children's is one of the world's leading "lean healthcare" organizations. Co-authors Joan Wellman (a consultant) and Pat Hagan (their COO) are two leaders who definitely "get it" - that lean is about better patient care and better quality. If you take care of the patients and engage staff members in continuous improvement, then cost reduction follows (but as an end result, not a primary goal). The book is full of chapters and essays by multiple Seattle Children's leaders and physicians, so you get many different, yet consistent, perspectives on a number of important lean topics - leadership, quality improvement, staff engagement, the design and construction of new space. If your hospital wants to see what a "lean journey" looks like, you should definitely read this book. Leaders in Washington DC should also take a look to see what is possible in healthcare improvement. We need more hospitals like Seattle Children's!

### Download to continue reading...

Leading the Lean Healthcare Journey: Driving Culture Change to Increase Value LEAN: Lean Tools - 5S (Lean, Lean Manufacturing, Lean Six Sigma, Lean 5S, Lean StartUp, Lean Enterprise) (LEAN BIBLE Book 3) LEAN: Lean Bible - Six Sigma & 5S - 3 Manuscripts + 1 BONUS BOOK (Lean Thinking, Lean Production, Lean Manufacturing, Lean Startup, Kaizen) Lean: QuickStart Guide - The Simplified Beginner's Guide To Lean (Lean, Lean Manufacturing, Lean Six Sigma, Lean Enterprise) Lean Six Sigma: and Lean QuickStart Guides - Lean Six Sigma QuickStart Guide and Lean QuickStart Guide (Lean Six Sigma For Service, Lean Manufacturing) Lean Six Sigma: Value

Stream Mapping: Simplified Beginner's Guide to Eliminating Waste and Adding Value with Lean (Lean, Six Sigma, Quick Start Beginner's Guide, Quality Control) A Lean Guide to Transforming Healthcare: How to Implement Lean Principles in Hospitals, Medical Offices, Clinics, and Other Healthcare Organizations Lean Six Sigma: Value Stream Mapping: Simplified Beginner's Guide to Eliminating Waste and Adding Value with Lean Six Sigma for Financial Services: How Leading Companies Are Driving Results Using Lean, Six Sigma, and Process Management The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality with Lean (ACHE Management) The Lean Farm: How to Minimize Waste, Increase Efficiency, and Maximize Value and Profits with Less Work Value Drivers: The Manager's Guide for Driving Corporate Value Creation Practical Lean Six Sigma for Healthcare (with Links to over 30 Excel Worksheets): Using the A3 and Lean Thinking to Improve Operational Performance in ... Clinics, and Physician Group Practices Leading Change in Healthcare: Transforming Organizations Using Complexity, Positive Psychology and Relationship-Centered Care Leading Strategic Change in an Era of Healthcare Transformation (Management for Professionals) Mapping Clinical Value Streams (Lean Tools for Healthcare Series) Lean Six Sigma: The Ultimate Guide To Lean Six Sigma With Tools For Improving Quality And Speed! (Lean, Six Sigma, Quality Control) Four-by-four Driving: Off-roader Driving Driving With Care: Alcohol, Other Drugs, and Driving Safety Education-Strategies for Responsible Living: The Participant's Workbook, Level 1 Education Responsible Driving, Hardcover Student Edition (SPORTS'LIKE/RESPNS'BLE DRIVING)

<u>Dmca</u>